

# The year 2022 in 16 key figures

4,000 +  
new prosumer customers in 2022

-50%  
Sibelga is committed to reducing  
its carbon footprint by 50% by 2030

5,272  
tonnes of CO<sub>2</sub> saved thanks to  
cogeneration facilities

5  
energy communities  
currently in Brussels

52  
authorities signed up for  
the RenoClick central purchasing unit

15  
boiler rooms in public build-  
ings renovated in 2022 using  
RenoClick's HVAC service

85 %  
satisfaction among  
residential customers

20,000 +  
calls to inform defaulting  
customers of their rights

50 h  
an average of 50 hours of  
technical and non-tech-  
nical training followed by  
our employees

493  
charging points installed in Brussels in  
2022 as part of the ChargyClick project

1,380  
charging points in total  
accessible to the public

15  
orders for the installation  
of terminals placed by  
public authorities as part of  
the MobiClick project

1,139  
passionate talents meeting the  
energy challenges of today and  
tomorrow

139  
permanent and temporary hires  
made to strengthen our teams

1,972  
tonnes of CO<sub>2</sub> in total saved  
as a result of the HVAC work

15,461  
power limiters  
removed in 2022

